



Parent FAQs – COVID-19

Updated – June 12, 2020

What is happening?

The province has announced that all that child care can re-open on Friday, June 12, 2020 and that summer camps can operate based on the new COVID-19 measures that are in place.

We are following the guidance not only of the government of Ontario and Ministry of Education, but also municipal governments and public health departments of both Toronto and Peel Region.

We have reviewed the revised Ministry of Health COVID-19 guidelines for the operation of summer camps, along with the guidelines for licenced child care released earlier this week. These and other guidelines that we must implement will greatly impact the quality of the camp experience that we can provide for your child.

How are PLASP's summer camps affected?

The camp guidelines require children and staff to be cohorted in groups of no more than 10 adhering to social distancing measures and wearing protective equipment when not able to. Group activities with friends and other groups within the camp setting will not be permitted in indoor classroom spaces, during outdoor play or at meal times. Currently access to parks, play structures, and splash pads is not available for camp use. Particularly these splash pads act as a safe, effective and fun cooling station to provide relief to children in camps, especially in locations without access to air conditioned spaces. These and other guidelines that we must implement will greatly impact the quality of the camp experience that we can provide for your child.

PLASP has made the difficult decision not to operate summer camps this year. Many families have already canceled from camps and have chosen to keep children safe at home. Families who are registered in camps do not need to cancel from the program. No fees will be charged to families who are registered in camps.

How are PLASP programs and centres affected?

All PLASP Early Learning and Child Care Centres and EarlyON Centre will remain closed beyond June 12, 2020. Further information about a re-opening date will be communicated to you by email once it becomes available.

All PLASP before and after school programs at TDSB, TCDSB, PDSB and DPCDSB schools will remain closed for the remainder of the 2019/2020 school year. Our before and after school programs at Mentor College are also closed until further notice.

Will families be charged fees during this closure?

Parents will not be charged fees for programs, camps or centres while they are closed.

I have a part-time package with PLASP. How will this affect me?

We recognize that there are some families who have yet to use up their part-time child care packages. PLASP is currently working towards a solution for this group of families. We will communicate further with all our part-time families by email as soon as more information becomes available.

When will PLASP resume normal operations?

We will email you further information about the status of schools and PLASP programs, centres and EarlyON sites as it becomes available.

How is PLASP supporting families at home during this closure?

To support all our families while they are at home, our website, social media and EarlyON page will be regularly updated with activities that parents can do at home with their children. These activities align with the Ministry of Education's pedagogy "*How Does Learning Happen?*"

Will Parent Services and the head office be open?

We have temporarily closed the PLASP head office building to public access. While the building is closed, all functions of the head office will continue. Staff are available and working remotely to continue serving families.

We remain committed to supporting our families throughout the COVID-19 pandemic. Contact PLASP Parent Services at 647-484-4372, and leave a message to receive a callback, or email childcare@plasp.com.

How will I receive further information throughout the closure?

We will continue to communicate directly with you if the situation changes. Check our [website](#) and our social media sites ([Facebook](#), [Twitter](#)) for further updates.

Please also follow the latest information from [Peel Public Health](#) and [Toronto Public Health](#), and from your school board:

[Dufferin Peel Catholic-District School Board](#)

[Peel District School Board](#)

[Toronto Catholic District School Board](#)

[Toronto District School Board](#)